

SecurView Customer Letter

Dear Hologic Customer,

As a valued Hologic customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you. Unfortunately, the increasing scarcity of replacement components for older equipment makes it difficult for us to support certain components indefinitely.

After careful consideration, it is necessary to declare End of Life for the following components that are included in early SecurView systems.

- **Dell Precision 530, 650, and 670 computers used in SecurView standalone or client workstations**
- **Dell Precision 670 and 690 computers used in SecurView Managers**
- **Barco MGD521 CRT monitors used in SecurView standalone or client workstations**

As of November 19th 2010, we will continue to provide phone support, onsite service support, and materials based on the availability of replacement parts for these systems. Every effort will be made to service our current customers through Dec 31st 2012.

Beginning with SecurView version 7.2.0*, due for release in the first quarter of 2011, SecurView systems which include these components will no longer be eligible for software upgrades. After that time, for customers wishing to upgrade their workstations to the latest SecurView release, we have created a beneficial trade-up program to move your facility to the latest SecurView hardware. This offer combines special pricing for customers trading in their existing obsolete workstation components. The latest SecurView configurations offer significant improvements in performance, capacity, and reliability. Please contact the Customer Services department at 1-877-371-4372 or call your local Hologic Account Manager for further information.

Hologic wants to continue its relationship with you into the future. We remain committed to providing our customers with the highest quality products and service. We regret any inconvenience that this may cause, however we believe you will find our new product offerings very attractive.

In the event that your SecurView workstation is no longer in use and will not be used as a trade in, Hologic will uninstall and recycle the components of the

system to gain maximum environmental benefit at no extra cost to you. Please contact Customer Service at 1-877-371-4372 for scheduling.

Sincerely,

A handwritten signature in black ink that reads "Roger D. Mills". The signature is written in a cursive style with a large, prominent initial "R".

Roger Mills,
Sr. Vice President and General Manager, Customer Services