

Customer Letter - Mammolux Viewer

Dear Hologic|R2 Customer,

As a valued Hologic customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you. Unfortunately, the increasing scarcity of replacement components for film viewing platforms makes it difficult for us to support one of your systems.

Our records indicate that your facility purchased an R2 Mammolux Motorized Viewer. The Mammolux Motorized Viewer was offered as a solution to display CAD marks on film screen digitized images. After careful consideration, because of decreasing part availability, it is necessary to declare End of Life on the R2 Mammolux Motorized Viewer, a system that was first offered in April 2000. We will continue to provide phone support, onsite service support, and materials based on the availability of replacement parts. Every effort will be made to service our current customers through Dec 31st 2013.

Hologic wants to continue its relationship with you into the future. We remain committed to providing our customers with the highest quality products and service. Hologic offers a wide range of digital mammography solutions, for more information please visit our website, www.Hologic.com.

We regret any inconvenience that this may cause. For questions regarding service on your R2 Mammolux Motorized Viewer please contact Hologic Technical Support at 1-866-243-2533.

Sincerely,



Roger Mills,
Sr. Vice President and General Manager, Customer Services

Kevin Whiteley
Vice President, Marketing
Hologic, Inc.